



Quality Policy

FAIRTRANS Marine, Trading and Forwarding Company operates in the field of Shipping Agency, International Transport and Customs Clearance.

Looking forward to achieving the best customer satisfaction from the distinguished services, in addition to providing a safe and healthy work environment for the employees.

We are committed to providing our customers with the best shipping services, international transportation and customs clearance services.

We work hard to provide a safe and healthy work environment for all our employees wherever they are and to comply with laws, instructions and requirements and prevent discrimination between workers based on gender, religion or race and other legal legislation in accordance with the labor law and work to prevent accidents and prevent pollution as well as we are committed to meeting the requirements of management systems according to the international standard

ISO 9001:2015

Our approach to work is:

- **Fast response to our customers' requirements.**
- **Providing competitive prices and excellent service.**
- **Dealing with reputable suppliers.**
- **Continual improvement of operations to ensure the quality of services.**
- **Maintaining a healthy and safe work environment through awareness and training programs for our employees.**
- **Establishing and following up effective facilities maintenance programs.**
- **Permanent review of our goals and measuring the level of progress in the quality and training standards of our employees.**
- **Publish the policy to all employees, suppliers and customers.**

Signature

Chairman

Eng. Khaled Abdelmalek Ismael